



### Patech Solutions Limited

[www.patech-solutions.com](http://www.patech-solutions.com)



- Complete Oracle E-Business Suite support solution
- Tailored to the needs of our clients
- Highly experienced technical team
- Dedicated support desk
- Cost effective service
- Never beaten on value



**Patech Assist** provides a dedicated managed service offering embracing all facets of Oracle E-Business Suite support

Patech Assist offers a complete managed service solution which is individually tailored to the requirements of Patech's clients

Patech Assist is designed to enhance client support operations by significantly increasing productivity and efficiency whilst reducing overall cost



#### **Patech Assist comprises a deeply skilled and experienced team to offer:**

Oracle E-Business Suite Functional Support, covering:

- Financials, Procurement, HRMS, Payroll and CRM
- Oracle operational issues
- Application setup issues
- Advice, guidance and recommendations

Oracle E-Business Suite Technical Support, covering:

- Interface support
- Application extensions
- System reporting
- Troubleshooting technical issues

Oracle E-Business Suite Database Administration and Support, covering:

- Monitoring and performance services
- Applying patches
- Data backup and recovery
- Reactive fault management



### Patech Solutions Limited

Patech is an Oracle E-Business Suite managed service provider, offering a comprehensive solution for all front and back office operations.

Patech is Oracle's recommended partner for the implementation of the Oracle E-Business Suite. Patech has extensive experience of assisting organisations to realise business benefits from the effective implementation of Oracle's E-Business Suite.

Patech's mission is to deliver the highest quality solution to our clients at the least cost. Patech's objective is to remain focused on developing innovative, profitable and value added Oracle E-Business Suite services in a sustainable manner by partnering with our clients. In doing so, Patech aims to become the number one Oracle E-Business Suite partner in the UK.



### Why should you choose Patech Assist?

- Cost effective solution
- Committed to approved service level agreements
- Dedicated support desk
- Oracle Certified Advantage Partner
- Highly client-inclusive approach
- Patech Assist services are complimented by key business skills and highly trained and experienced consultants
- UK-based managed service division



### How can Patech Assist benefit your business?

- Reduces external expenditure for Patech's clients
- Reduces the complexity of in-house support and maintenance
- Delivers maximum uptime of the Oracle E-Business Suite environment



### What will Patech Assist cost?

Patech Assist is structured on a very cost effective pricing model. It provides our clients with a highly competitive offering which is designed to provide a high level of quality and service. Please contact the Patech Managed Services Sales & Marketing team for more information.

### More Information

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