
Patech Solutions – Hosting for the Oracle e-Business Suite

Software as a Service... taking the complexity and pain out of managing your business applications.

Patech Solutions delivers Oracle software as a service to Oracle customers in the UK. Oracle software is managed by Oracle experts, at your location, or at the Patech Data Centre —to improve the performance, reliability, scalability and security of your information. Increase the efficiency of your business processes and systems with Oracle's industry-leading technology and let Patech Hosting handle your upgrades, patches and maintenance using the Patech Managed Service. Now you can focus staff on strategic projects, deploying resources and technology for better user productivity and satisfaction.

Patech helps your organisation :

- ▶ Keep your systems up to date, available, and managed for performance by Oracle experts.
- ▶ Improve the reliability, availability, scalability and security of your IT systems.
- ▶ Access product and technology experts dedicated to Oracle products.
- ▶ Cost effective service – make your - IT costs to a predictable.
- ▶ Redeploy your IT staff and tools to focus on strategic technology projects that impact your bottom line.

Patech's Hosting Facilities.... Include NHSnet connectivity Local Government secured sites and Central Government Agencies....

Today's public services relies heavily on information technology to increase achieve the efficiency agenda and process improvements. But ever-expanding organisation data is being handled by technology that is rapidly reaching its processing limits. Additionally, the growing interdependency between business applications and software infrastructure is introducing unprecedented complexity into the modern enterprise. This complexity is slowing the implementation of new functionality, increasing pressure on shrinking budgets, and complicating cultural change—often reducing IT effectiveness.

Patech's Hosting Facilities can simplify your enterprise computing systems—and reduce your IT expenses to a predictable monthly fee—by delivering Oracle software as a service.

Your Oracle software is hosted at Patech's data centre or at your location and is managed by Oracle experts. Patech Managed Services deliver complete administration of your Oracle solution, ensuring faster resolution of problems, seamless upgrades, and automatic application of critical software patches.

With systems that are up to date, available, and managed for performance by Oracle experts, your organisation becomes more productive. In addition, your IT organisation can change its focus from managing existing systems to achieving a greater return on IT investment.

The Future of Software is Managed Services

By eliminating the need for capital investment in information technology, Patech's Hosting Service allows you to invest less time and money in managing software. Now you can focus your resources on strategic IT projects and delivering process efficiencies.

To ensure that you are getting the most from your Patech Hosting infrastructure, Patech measures performance in a number of 5 key process areas. Now you can see tangible improvements in these areas:

1- Improved Availability

Patech provides monitoring of your systems, to reduce both planned and unplanned downtime, and disaster-recovery services, to ensure that your systems are always up and running.

2- Better Problem Management

Patech customers are managed pro-actively.

3 - Enhanced Performance

Customers have access to Oracle experts who keep their systems performing above industry-standard levels. Oracle has helped customers improve transaction-processing times by as much as 40 percent.

4 - Tightened Security

Oracle takes a proactive approach to patch management, automatically testing and applying patches for all of our On Demand customers, helping prevent security breaches, viruses, and worms—and thus maintaining the highest level of performance.

5 – Upgrades without pain and additional cost..

Oracle provides many upgrades automatically, reducing both time and complexity and allowing you to benefit from the latest software.

Why Patech?

Who better to manage Oracle software than Patech? Patech have over 8 years experience in implementing and managing Oracle Applications. Patech's Hosting and Managed Service Manager will be accountable to you for your satisfaction. Our customers include NHS Trusts and Local Authorities. Your IT organisation will be well positioned to drive change through technology by aligning your company's technology with its business goals. When you let Patech manage your Oracle software, you receive:

Better Service and Proactive Maintenance

Patech has standardised processes automate key procedures such as performance tuning, upgrades, capacity planning, data recovery, and security administration.

Business Scalability

Patech Hosting can adapt to match your business requirements, preparing your organisation for future growth by offering Shared or Collaborative Services or fluctuations in business volume.

Flexible Deployment Options

Customers may choose the arrangement that works best for them. You can have your Oracle technology and applications hosted, or you can leverage your existing hardware investments. Patech can remotely manage the systems at your location or a third party's. All Patech's environments can be used for implementation, testing, and live production.

Lower, Predictable Cost

For as little as £12,000 per annum for a system that includes Failover, Test, Development & Production Servers, with no further capital outlays for infrastructure. You pay for what you use, and only when you use it.

Visit ww.patech-solutions.com or call 01543-444707 to learn more.